

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

\$ \$ \$ \$ \$ \$ \$

mapplication of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED

AUTOMATION CONTROL MODULE

(ACM)

Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen

Do not enter!

Mail Stop Amendment AF Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING

I hereby certify that the original paper identified herein is being deposited with United States Postal Service as first class mail, postage prepaid, to Mail Stop Amendment AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450

Kalina Hulshouser

RESPONSE TO FINAL ACTION

Dear Sir:

In response to the Final Office Action dated April 21, 2005 ("Final Action"), please amend the Claims as follows and consider the following remarks: